TECHNICAL INFORMATION

TO: All Dealers/Distributors

TIB #56

FROM: RISO, INC.
Technical Operations

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DATE: 2/12/90

SUBJECT: Recent High ETR Activity Reports Indicate An Increase In Drum Body Cracking

Corrective Action: During machine checkout, change the squeegee roller to drum body gap from 2 mm to 1 mm ± .5 mm. Refer to Technical Manual page 3-15.

Service Call Procedures:

1. Readjust squeegee roller to drum gap (1 mm ± .5 mm).
2. Clean the pressure roller. A build-up of ink, dust or other material can cause excessive pressure.
3. Ensure pressure hook lever is set to factory standards. Refer to Technical Manual page 3-23.
4. Check the factory setting of the pressure roller adjusting nuts. The factory setting is inscribed on the face plate of the pressure shaft. (Approximately 3 mm is normal.)

NOTE: If ink leakage is evident after the above corrective actions have been taken, refer to Technical Information Bulletin #55.

These corrective actions and service call procedures are proven to be effective in eliminating drum body cracking.

NOTE! We would like to express out thanks to Joe Mulligan of McRae Graphics for his active participation in the RISO Performance Reporting Program.

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